



E-Reader FAQs

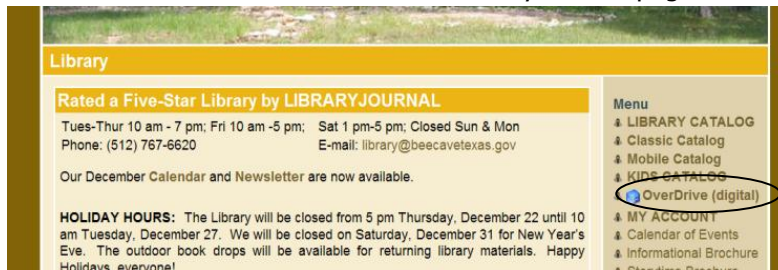
I have a new e-reader—how do I get started?

First, read the User Manual or “Quick Start Guide” that came with your new device. Or try searching on Google or YouTube for “how to use a Kindle” or whatever your device might be.

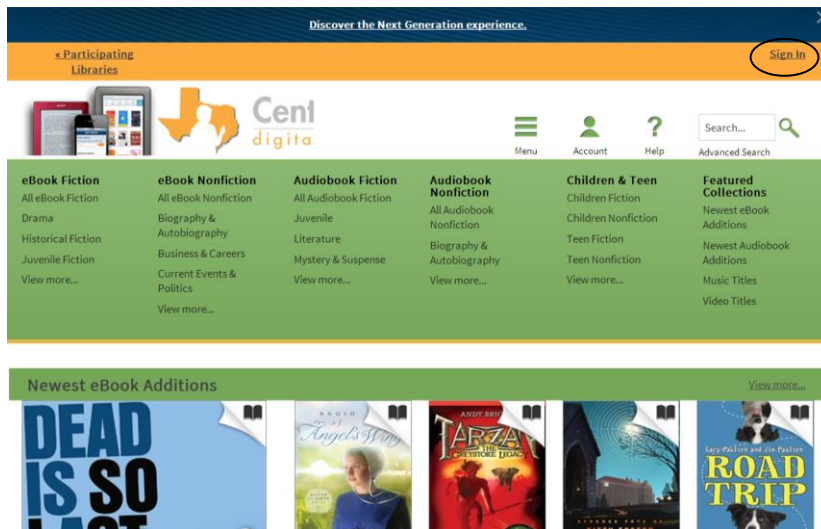
Okay, now I’m familiar with my device—how do I get FREE e-books from the library?

There are a few steps to follow the first time you do it, but after that, it’s easy!

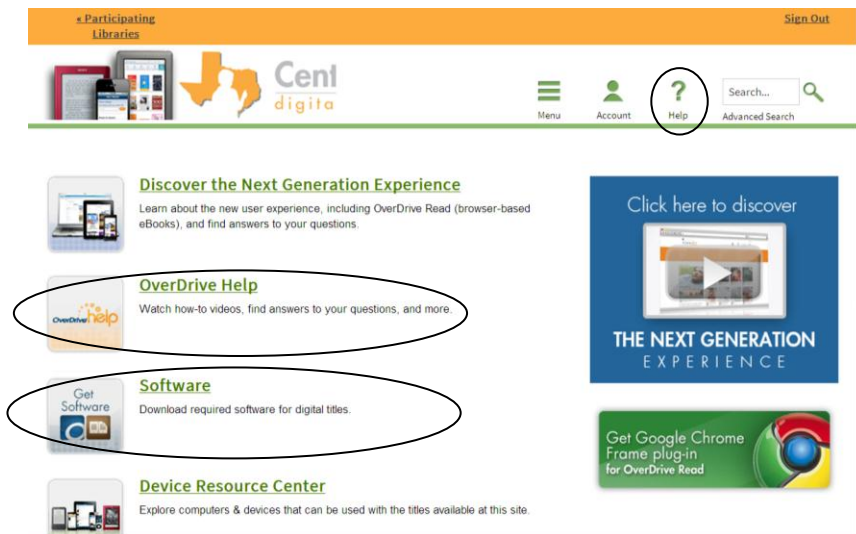
1. Go to the library’s home page: <http://pl.beecavetexas.com>
2. Have your library card and PIN handy. You’ll need the 14-digit library card number. The PIN is usually the last 4 digits of your library card number, unless you re-set it to something else. If you don’t know your PIN, or your library card has expired, give us a call at 767-6620.
3. Look for the OverDrive link on the library’s home page:



4. Click on the OverDrive link, and Sign In using your library card number and PIN after you select Bee Cave Public Library.



5. Once you're signed in, locate the helpful guides on the OverDrive website. These links will walk you through all the steps to begin downloading and reading e-books. The first time, you'll need to download some free software, and set up a free Adobe Digital Editions account using a valid email address. Not sure where to begin? Click on HELP to start.



For excellent tutorials on how to use OverDrive with different devices, visit the Westbank Community Library's "E Library How-To Videos" at this link:

For an overview of OverDrive: <http://www.westbanklibrary.com/ebooks>

How to Download to a Nook: <http://www.youtube.com/watch?v=D4ap9ezQzeI>

How to Download to an Apple Device: <http://www.youtube.com/watch?v=gPl4Ij2pqrI>

How to Download to a Kindle: <http://www.youtube.com/watch?v=e3yGsaufyFA>

Why aren't there more e-books available for me to check out?

Our digital library is made available by our membership in the Central Texas Digital Consortium, which is powered by OverDrive. The collection is small but growing, as more libraries pool their funds to purchase additional titles. We also have an "Advantage" collection of titles that may only be checked out by Bee Cave library patrons.

Nothing by my favorite author is even listed on the Central Texas Digital Consortium site—why?

Many of the major publishing houses and authors are not willing to sell their digital titles to libraries, so books by those authors are not available through OverDrive or any other free service. The current model of one e-book, one check-out at a time means the titles that are available are in high demand. Libraries world-wide are lobbying publishers to develop a better model, but in the meantime we'll do the best we can to bring high quality digital content to our patrons.

If you would like to make a donation to the library to be used to purchase more digital titles, please make your check payable to "Bee Cave Public Library" and write "OverDrive" on the subject line. Thanks!